Cookie Policy

We use a number of cookies on our sites to enable us to provide visitors with the best user experience possible while navigating our sites; by using our site visitors implicitly agree to our use of cookies.

We take the privacy of our customers and the visitors to our site very seriously; if you want to know more about cookie management, we provide an explanation and links to more information on how you can manage cookies in your browser below.

We provide specific details about the cookies we use and the reasons for using these cookies to enable site visitors to make an informed decision and thus provide informed consent. Our primary reason for using cookies is to enable key site functionality, without which users would be unable to access essential features of our system.

What are Cookies?

The use of Cookies and similar technologies has for some time been commonplace and cookies in particular are important in the provision of many online services.

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Cookie scope – Session VS Persistent Cookies

Cookies can expire at the end of a browser session (from when a user opens the browser window to when they exit the browser) or they can be stored for longer.

- **Session cookies** – Allow websites to link the actions of a user during a browser session. They may be used for a variety of purposes such as remembering what a user has put in their shopping basket as they browse around a site. They could also be used for security when a user is accessing internet banking or to facilitate use of webmail. These session cookies expire after a browser session so would not be stored long term. For this reason, session cookies may sometimes be considered less privacy intrusive than persistent cookies.
- **Persistent cookies** – Are stored on a user's device in between browser sessions which allows the preferences or actions of the user across a site (or in some cases across different websites) to be remembered. Persistent cookies may be used for a variety of purposes including remembering users' preferences and choices when using a site or to target advertising.

Cookie Sources – First VS Third party

Whether a cookie is 'first' or 'third' party refers to the website or domain placing the cookie.

First party cookies in basic terms are cookies set by a website visited by the user - the website displayed in the URL window.

Third party cookies are cookies that are set by a domain other than the one being visited by the user. If a user visits a website and a separate company sets a cookie through that website this would be a third party cookie.

Managing Cookies

You can control what cookies can be set on your computer. For more information on specific requirements please refer to your web browser help file or for more information please check here.

What Cookies are used on our sites and why we use them?

The following list provides a comprehensive overview of the Cookies used on our site and what tool or technology each is used for and why we are using each tool.

This list includes cookies deployed by third parties on our websites. By using this website you are agreeing to our T&Cs, Privacy and cookie policies and consent to the use of cookies and similar technologies by us and our carefully selected third party partners as described in these policies.

If you do not agree to such use, please see the Managing Cookies section for details on how to adjust your settings.

We will update this list as we make changes to the shopping experience on our websites, mobile website and mobile applications.

Cookie ID(s)	Associated Solution/Technology	Why we are using the Cookie
AcceptedCookies	MyWorkPal	Used to track a user has accepted the cookie policy warning
Torus	MyWorkPal	Used to authenticate a user on the website
returnPath	MyWorkPal	Used to track a user's navigation through the site in order to place them back at the right point when they log back in after session expiry
_ga _gat _gid __utma __utmc __utmz	Google – Universal Analytics	We use Google Analytics to help us understand how visitors navigate to and through our website. These cookies enable the function of Google analytics. This service helps us evaluate how long customers spend visiting different pages and how often they return to our website.

		You can find out how to opt out of these cookies here and More Information about google analytics here.
AcceptedVersionUpdate	MyWorkPal Admin	Used to track a user has accepted the version update warning on the admin portal

We regularly review our use of cookies and we update this page regularly. However, there may occasionally be instances when cookies used are missing from the list. If you identify any that are not on the list please email us with as much information as possible and we will do our best to quickly investigate this for you and then update our list as required.

We take your privacy & security very seriously so if you have any concerns or questions relating to our use of cookies please contact us.